



Addressing public sector needs

enabling service delivery

The public sector is under increasing pressure to deliver improved services whilst keeping costs down. PSBA is a key enabler to help meet these challenges.

Collaboration

Organisations are increasingly driven to work together to provide citizen-focussed services.

PSBA services are delivered over a shared physical network, with virtual private networks for each organisation or service. This design makes it easier and safer to share information between organisations. In doing so, PSBA removes another barrier to working together.

Shared Services

Shared Services are an effective way for public sector organisations to reduce costs, by sharing resources and standardising processes. Further, standardised services are an important part of the collaboration agenda.

PSBA is itself a shared service, underpinned by a successful multi-sector governance structure.

Maintaining and improving security

As organisations embrace more flexible working from multiple locations, using internet and private networks together, the risk of security attacks grows.

PSBA delivers customised security solutions to organisations giving them confidence in their ability to defend against security risks. PSBA's security services include managed firewalls, web URL filtering and an ability to transmit traffic to IL3 (RESTRICTED) level.

Rationalising voice and data network infrastructure

Organisations which are managing separate voice and data networks are incurring additional costs both externally and in their management.

The availability of higher bandwidth provided by PSBA, combined with Quality of Service traffic management, means that VoIP (Voice over IP) has now become a reality for many organisations.

PSBA has Quality of Service (QoS) integral in its design and can prioritise both voice and multimedia traffic over data traffic, where appropriate to do so.

Bandwidth & Resilience

With more people in the public sector using a wider range of IT applications, there is increased pressure to provide network connection 24 hours a day. This expectation, coupled with applications becoming media-rich, drives the need for greater network bandwidth, and high availability, highly-resilient services.

PSBA provides network service according to the specific requirement of the user. These range from a set of low cost, broadband services for smaller sites that do not have a high business critical network requirement, to highly-resilient services for those who have a 24x7 requirement.

Flexible working

Increasingly, staff are adopting more flexible working practices – working from home, from other offices and whilst on the move. This requires secure remote access to vital information and applications

PSBA allows staff to work securely and effectively from remote locations. This reduces travelling time and expenses and increases productivity.

