



History of PSBA

enabling service delivery

PSBA has been a major collaboration activity across the Welsh public sector since its inception in 2004. The Welsh Assembly Government provided the vision, motivation and led the process of its development.

This resulted in the creation of the PSBA Partnership which represents the public sector bodies who are financing and using the PSBA network. The PSBA network supplier, Logicalis UK Ltd has now also joined this partnership.

Who already uses PSBA services?

The initial users are:

- the Health sector, including hospitals and general practitioners (GPs)
- all 22 Unitary Authorities
- Higher and Further Education (HE/FE) including colleges and universities

Who can use PSBA services?

Any organisation which provides public sector services in Wales is eligible to join PSBA; new organisations are joining all the time.

The network that supports these services has been designed and built in Wales to meet the specific needs of the Welsh public sector. Representatives drawn from the service users and the Welsh Assembly provide ongoing governance and direction.

A core team within the Welsh Assembly Government manages the various activities and interactions between Logicalis, the supplier, and sector clients.

Funding

The partnering sectors contribute towards a single, pooled budget to provide the shared infrastructure for the service. This infrastructure includes elements that are common to everyone, including the development and deployment of the network itself, support services such as a help-desk, along with a service portal, service monitoring and reporting, billing and technical design support.

These core services also include the development and inclusion of new services within the wide-ranging PSBA portfolio.

Logicalis, the PSBA Supplier

Logicalis UK Ltd delivers the PSBA network on behalf of the PSBA partnership.

Logicalis provides the design, deployment, integration and management of PSBA. Logicalis' PSBA operations in Wales are based at their offices in Nantgarw near Cardiff.

