



Introduction

enabling service delivery

PSBA (Public Sector Broadband Aggregation) delivers a range of broadband, voice, video and data services to the public sector in Wales.

PSBA supports collaborative and shared service delivery so that the citizens of Wales benefit from improved public services.

Our high capacity countrywide network delivers private, secure networks to health, higher and further education, unitary authorities and other public sector organisations.

Conceived and designed in Wales, PSBA meets the individual communications needs of Welsh public sector organisations, and places Wales as a leader in applying ICT to improve public service delivery.

Overview

The PSBA services are delivered over the PSBA network. This network is a Next Generation Network (NGN) providing a single, shared data transport platform for the public sector in Wales. Its design and operation aggregates the increasing demand for versatile, high-speed connectivity across the public sector.

Combining requirements and working together eliminates duplicate networks and delivers a higher level of service to all of the service users. Working across different sectors, for example education and health, within the same geography or neighbourhood, ensures that better value can be realised by all.

PSBA provides a range of connectivity and communications services to users:

- secure, resilient and fast communications infrastructure
- support for applications such as telephony and video-conferencing
- scalable bandwidth and logical partitioning
- a secure collaboration environment allowing organisations to work more effectively together
- cost savings through economies of scale and by avoiding duplication
- common standards ensuring enhanced interoperability
- extended reach throughout Wales
- a catalyst for change across current processes and organisations

PSBA touches every corner of public service, from local government to health; from education to emergency services; supporting all organisations across the public service delivery community.

